

Overview and Scrutiny Committee - Outstanding Actions and questions

Action to be carried out	Responsibility	Committee Date	Deadline	Comments/officer	
Outstanding actions and questions					
OA 8	Check whether the County Council is reviewing mental health services for young people.	Committee and Scrutiny Officer	6 March 2014	April 2014	<p>The County Council has carried out a review 'Children's Mental Health', which was published on 19 June 2012. The Topic Group made 5 recommendations. The Executive Member provided a response to each of the recommendations. The recommendations are monitored by the County Council's Monitoring of Recommendations Topic Group. The recommendations are only signed off when Members are content the recommendations have been implemented or justifiable reasons are given for non implementation.</p> <p>The report is available from the Committee and Scrutiny Officer.</p>
Performance Report					
PI 37	The Scrutiny Committee to review some of the performance data in more depth	Partnerships and Performance Section Head (in consultation with the Chair)	28 November 2013	Ongoing	To be included in future agendas.

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PI 39	<p><u>CCS12 – Complaints resolved at Stage 1 and CCS13 – complaints resolved within 10 days</u></p> <p>The Scrutiny Committee to be provided with details of the 15 unresolved complaints, including which services they related to.</p>	Partnerships and Performance Section Head	6 March 2014	June 2014	Of the 15 unresolved 14 were Revenues and Benefits and 1 was Planning.
Housing Benefit update					
HB 6	Update to be presented to Overview and Scrutiny Committee at its September meeting.	Interim Head of Revenues and Benefits / Shared Director of Finance	6 March 2014	September 2014	This update has been transferred to Outsourced Services Scrutiny Panel, which is responsible for scrutinising the Shared Services following the change to a Lead Authority Model from April 2014.
Affordable Housing Review					
AHR 8	Recommendation 2 – piecemeal developments and Section 106 obligations – to be further reviewed in two year's time	Committee and Scrutiny Officer	21 November 2012	November 2014	Added to rolling work programme
Previous Reviews Updates					
PR 9	<p><u>Voluntary and Community Sector Commissioning Framework</u></p> <p>A further review of the Small Grants Fund to be carried out in one year.</p>	Commissioning Manager	25 July 2013	July 2014	Officers have requested that this deferred to the September meeting. The work programme has been updated.

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PR 20	<u>Watford Community Housing Trust</u> Watford Community Housing Trust to be contacted regarding the accessibility of the freephone number.	Committee and Scrutiny Officer	6 March 2014	June 2014	The Housing Trust's Chief Executive provided the following response – “As indicated at the meeting in line with our Transfer Promises we have a free phone number for Repairs - we do not have a free phone number for general enquiries. This is something we are considering and if we go down that route we will ensure it is widely publicised.”
Outsourced Services Scrutiny Panel					
OS 5	The Scrutiny Panel Chair to be asked to provide a written update of the previous meeting.	Committee and Scrutiny Officer	6 March 2014	April 2014	The update circulated to the Scrutiny Committee by email.
Work Programme					
WP 18	Representative from Healthwatch Hertfordshire to be invited to provide an all-Member briefing on the organisation's role in the health sector. The briefing to take place in June before the next Overview and Scrutiny Committee.	Chair of Overview and Scrutiny Committee	6 March 2014	April 2014	The Member briefing has been arranged for 25 June 2014, before Overview and Scrutiny Committee.